

**Service Engineer / Carpentry/ Window Fitter / Glazier**

**Location – Bridgend**

**Salary - Potential OTE\* £23,347 - £28,948 dependent upon experience**

**(\*Includes: monthly bonus and overtime)**

**Hours: 42 hours per week**

**Our business is growing and we are seeking experienced fitters to come on board and join our service engineering teams**

Are you motivated by helping customers and enjoy a varied and busy role? We are looking for new team members to join our Service Engineering team to fit, repair and survey domestic buildings for new windows, door and conservatories.

Evander are one of the largest glazing and locks companies in the UK and are continuing to expand. We supply and fit a wide range of products, including garage doors, composite doors, front door canopies and a diverse choice of windows. We also provide a national emergency locksmith and boarding-up service via our directly employed and fully vetted Engineers, 24 hours a day, 365 days a year.

**Why Evander?**

- Fast growing business with excellent opportunities for career progression and development.
- Company pension scheme
- Annual leave 20 days (increasing to 25 days) plus 8 bank holidays
- Health Care Cash Plan, and Free Medical and Legal helpline.
- Company van, Uniform, PDA (Personal Digital Assistant/Smartphone), PPE (Personal protective equipment), Tools

**The role:**

- Meet with customers at their homes and undertake assigned installation/repair jobs to excellent standards,
- Validate any claims made, ensuring they are consistent with the damage, ensuring that appropriate photographs are taken of all damage.
- To work effectively and professionally within the policies, procedures, aims, objectives and philosophy of the company with your colleagues.

**You will:**

- Good carpentry experience/skills
- Be qualified to NVQ Level 2 in Fenestration or hold an MTC card (or willing to apply for one) and/or NVQ level 3 in Surveying skills
- Hold a CSCS or CCNSG Card otherwise in-house training will be provided
- Be able to demonstrate experience in a similar role
- take pride in exceptional workmanship
- Be self-motivated and able to adapt to different circumstances and knowledge as identified by you, your line manager, people you support and organisation.
- To be person centred in all aspects of your role.
- Have a clean driving licence

In return, Evander will supply you with all of the equipment, tools, training and a vehicle to be able to excel in the role.

Our customers are our main priority so above all you will be able to demonstrate a real passion for exceptional customer service and be approachable, personable and helpful to everyone you meet.

An empathetic communicator, you will be able to see things from the other person's point of view and genuinely enjoy looking after the people you help.

*Please be aware due to the work that we undertake you will be required to undertake a Credit Check and Criminal Record and Barring Check known as a DBS check.*

### **How to apply**

Please provide a copy of your up to date CV and supporting covering letter detailing why you think you are suited to this role to the VPS recruitment team at [recruitment@vps.evander.com](mailto:recruitment@vps.evander.com)

**If you have not been contacted within 10 working days of your application, then unfortunately on this occasion you have not been successful.**

**Closing date: TBC**

### **General Information:**

General Data Protection Regulation (GDPR) May 2018 - As part of any recruitment process, the VPS Group collects and processes personal data relating to potential employees. We are committed to being transparent about how we collect and use that data and to meeting our data protection obligations. **For Further Information please refer to the link:** <https://www.vps-jobs.com/vps-privacy-notice-applicants>

VPS are an equal opportunities employer and welcome applications from all suitably qualified persons regardless of their race, sex, disability, religion/belief, sexual orientation or age